Human Trafficking
Survivor Services
Resource Guide

A Working Handbook of Services Available for Survivors of Human Trafficking in the New Orleans Metropolitan Area

All information included in this resource guide was provided by the listed agencies. The New Orleans Audrey Hepburn CARE Center, New Orleans Child Advocacy Center, and Greater New Orleans Human Trafficking Task Force do not examine, determine, warrant, or endorse the information on any of the entries in this directory. Use of this directory is voluntary.

The skeptic says, “This cannot be.”

The hopeful says, “There aren’t many.”

And the activist says, “Where are they and how can I make a difference.”

- Christopher Burgess
Human Trafficking Definition

The Trafficking Victims Protection Act of 2000 (TVPA) defines “severe forms of human trafficking” as the recruitment, harboring, transportation, provision or obtaining of a person for:

**Sex trafficking** - a commercial sex act is induced by force, fraud or coercion, or in which the person induced to perform such an act has not attained 18 years of age.

**Labor trafficking** - labor or services, through the use of force, fraud, or coercion for the purposes of subjection to involuntary servitude, peonage, debt bondage, or slavery.

**Force:** Physical restraint, bodily harm (physical or sexual) or confinement

**Fraud:** Deceitful employment offers or work conditions, false promises or withholding wages

**Coercion:** Threats of physical or psychological harm to individuals and/or their families. Creating a climate of fear.

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**THE A-M-P MODEL**

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<tr>
<th>Action</th>
<th>Means*</th>
<th>Purpose</th>
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<tr>
<td>Induce Recruits Harbors Transports Provides or Obtains</td>
<td>Force Fraud or Coercion</td>
<td>Commercial Sex <em>(Sex Trafficking)</em> or Labor/Services <em>(Labor Trafficking)</em></td>
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*Minors induced into commercial sex are human trafficking victims—regardless if force, fraud, or coercion is present.*

Identification Tool for Child Sex Trafficking

The purpose of this tool is to provide indicators to assist in the identification of child trafficking victims, assist in identifying children who may be at high risk of trafficking, and provide guidance on next steps. Always use a sensitive, trauma informed approach when having conversations regarding this topic, while avoiding the implication of shame or blame on the child. PLEASE DO NOT ASK ANYTHING BELOW DIRECTLY TO CHILD.

MANDATORY REPORTING IDENTIFIERS

If you check yes to one or more of the observations in this section, an identified victim of sex trafficking is indicated. Immediately make a report to your local law enforcement agency and also to Louisiana State Police via email to Lasafe.requests@La.Gov

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HIGH-RISK IDENTIFIERS

If you observe one or more of the following, this MAY be an indication that the child is at high risk for trafficking or has been trafficked. Further assessment or services may be necessary. Please contact the National Trafficking Resource Hotline (Polaris) at 888-373-7888 for referral sources or consult with a local provider with expertise in trafficking to determine needs.

- Excessive, unexplained absences from school or home for periods of time.
- Indication of multiple runaways, being kicked out of home, or periods of homelessness.
- Suspicious or unaccounted for money or goods, including multiple cell phones, drugs and alcohol, hotel keys/key cards, or false IDs.
- Tattoos that he/she is reluctant to explain especially if they show ownership (names, dollar signs, crowns, symbols, acronyms) or other types of branding like cutting or burning.
- Significantly older boyfriend or girlfriend who is controlling and/or whom the child appears to fear.
- Using trafficking terms (e.g. calling romantic partner "Daddy" or "Mommy," talking about "the life," "the game").
- Associations with people that have had sex for drugs, shelter, food, goods, or money, or the child is concerned that the parent/guardian has been involved in trafficking.
- Multiple concerning behaviors or indicators that might include chronic alcohol/drug use, gang affiliation, provocative clothing, unexplained or suspicious bruising or other forms of trauma, or multiple sexual partners (which may have resulted in chronic sexually transmitted infections or pregnancies/abortions).

*At all points in the process, consult with a supervisor and/or the National Trafficking Resource Hotline (Polaris): 888-373-7888 if trafficking is suspected. Always immediately report any crime or abuse to a child to law enforcement.*
**National Hotline Telephone Numbers**

National Human Trafficking Resource Center (NHTRC) ................................. 1-888-373-7888
National Center for Missing and Exploited Children .........................1-800-THE-LOST (843-5678)
National Runaway Switchboard .................................................................1-800-621-4000
CONFIDENTIAL Runaway Hotline .................................................................1-800-231-6946
National Child Abuse Hotline .................................................................1-800-25-ABUSE (252-2873)
Child Adolescent Response Team (CART) Crisis Number .........................1-800-290-8750
VIA Link ........................................................................................................ 211
National Suicide Prevention Lifeline .........................................................1-800-273-TALK (273-8255)
National Sexual Assault Hotline ...............................................................1-800-656-4673
National Teen Dating Helpline .................................................................1-866-331-9474
National Runaway Safeline .................................................................1-800-786-2929
National Youth Crisis Hotline .................................................................1-800-448-4663
Teen Line: Teens helping Teens .........................................................1-310-855-HOPE (855-4673)
Hotline for the Homeless .................................................................1-816-474-4599

**Local Resources**

New Orleans Children’s Advocacy Center ........................................... (504) 894-5484
Audrey Hepburn CARE Center ............................................................... (504) 896-9237
New Orleans Children’s Hospital ............................................................ (504) 899-9511
Police ...........................................................................................................911
Prevent Child Abuse LA .................................................................1-800-CHILDREN (244-5373)
Report Child Abuse Louisiana .................................................................1-855-4LA-KIDS (452-5437)
Department of Children and Family Services ............................... (504) 680-9100
Covenant House ......................................................................................... (504) 584-1108
Through the collaborative efforts of our task force members, we hope to see:

- A swift and coordinated criminal justice response to human trafficking, in which perpetrators are held accountable and the rights of victims of trafficking under Louisiana and federal law are protected;
- A comprehensive network of high-quality services for victims of trafficking that all can access as soon as they are identified in the community or by law enforcement; and
- Systemic collaboration between service providers and law enforcement to combat human trafficking in our community.

Core Team: consists of funded partners under the Enhanced Collaborative Model to Combat Human Trafficking grant:

- Lead Law Enforcement Agency (funded): Jefferson Parish Sheriff’s Office
- Lead Victim Services Agency (funded): Covenant House
- United States Attorney’s Office
- Homeland Security Investigations

Task Force Partners: Organizations/agencies or individuals that have a signed MOU with the Task Force, actively participate on a GNOHTTF Subcommittee, regularly attend quarterly meetings, and are in agreement with the GNOHTTF mission, goals, and values. Task Force Partners are responsible for contributing to the operations of the task force, attending quarterly meetings, and serving on subcommittees.

Task Force Members: Organizations that generally represent the perspective of a key stakeholder group, send representatives to attend quarterly meetings, and agree with the GNOHTTF goals. These organizations also contribute their expertise to GNOHTTF initiatives when requested by the Committee Chair/Co-chair.

Subcommittees: 1) Survivor Services, 2) Community Awareness, 3) Training and Evaluation, 4) Law Enforcement Working Group (closed to public – invite only)

For more information about the task force, or to become a Task Force Partner, please email info@nolatrafficking.org.
Agency Listing

If your agency provides services for survivors of human trafficking and you would like to be included in future editions of this resource guide, please contact the Human Trafficking Case Manager at the New Orleans Children’s Advocacy Center, Samantha Sahl (sam.sahl@lcmchealth.org) or the coordinator of the Greater New Orleans Human Trafficking Task Force, Andrew Lewis (alewis@nolatrafficking.org).

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**Research/ Training**

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**Organization Name:** Audrey Hepburn Children at Risk Evaluation (CARE) Center

**Services Offered:** Pediatric Forensic Medical Evaluations for child and adolescent survivors of all forms of child abuse, including human trafficking. Referral Services to evidence-based mental health treatment for children and adult non-offending family members. Serve all languages and cultures.

**Human Trafficking Point(s) of Contact:** Samantha Sahl, LMSW, Case Manager for Juvenile Trafficking Cases: sam.sahl@lcmehealth.org
Stacie LeBlanc, J.D. M.Ed., Department Head: Stacie.Leblanc@lcmehealth.org

**Phone Number:** 504-896-9237  
**Fax:** (504) 896-9733

**Address:** 1101 Calhoun St. New Orleans, LA 70118  
Baton Rouge satellite CARE clinic: 720 Connells Park Lane, Baton Rouge, LA 70806  
Covington satellite CARE clinic: 71338 Hwy 21, Covington, LA 70433

**Website:** [http://nocac.net](http://nocac.net)

**Description of Services:**
- The Audrey Hepburn CARE Center provides state-of-the-art pediatric forensic medicine to aid in the proper recognition, intervention, protection, and care of maltreated children. All children suspected of maltreatment shall have a comprehensive medical examination by a licensed Louisiana physician with expertise in pediatric forensic medicine. Examinations are available and accessible to all CAC clients regardless of the patients’ ability to pay.
- Acute patients are seen Monday through Saturday from 8:00 a.m. to 5:00 p.m. Acute patients are defined as alleged physical or sexual abuse occurring within the past 72 hours or any child with current physical signs or symptoms of suspected child maltreatment. When an Audrey Hepburn CARE Center physician is not available, acute patients must be seen in the emergency room and followed up by an Audrey Hepburn CARE Center Physician. Children’s Hospital Emergency room shall see acute patients promptly when an Audrey Hepburn CARE Center physician is unavailable.
- The Audrey Hepburn CARE Center shall schedule and evaluate all chronic patients. Chronic patients are defined as alleged physical or sexual abuse occurring greater than 72 hours.
- In 2015, the Audrey Hepburn CARE Center at Children’s Hospital provided child abuse forensic medical exams for at least 1,593 children. Since 2005, 13,055 children have been served from across Louisiana and Southern Mississippi.

**Parishes Served:** All Louisiana Parishes served and out-of-state patients accepted.

**Referrals:** Referrals accepted from Law Enforcement, DCFS, other doctors, pediatricians, and emergency room physicians. Parent self-referrals are also accepted.

**Costs:** Free

**Comments:** Free trainings upon request: Mandatory Reporting Training; Darkness to Light: become a Steward of Children to prevent child sexual abuse; Teen Sex and the Law: school-based training for teens; Painless Parenting: a professional training to communicate with parents on the biggest risk factor of child physical abuse – corporal punishment; and quarterly CARE Sessions.  
Dear Parents: a public will campaign to reduce physical abuse. Follow on Instagram and Facebook.
Organization Name: Baptist Friendship House

Services Offered: Advocacy for adult, female victims of sex trafficking. Housing, Mental Health Counseling, Transportation/relocation assistance, and Employment Services for female and transgender, adult victims of labor and sex trafficking. Referral services for adult and children victims of trafficking. Education services for female and transgender adult and child victims.

Human Trafficking Point(s) of Contact: Dr. Kay Bennett and Kendall Wolz

Phone Number: (504) 949-4469

Address: 813 Elysian Fields Ave. New Orleans, LA 70117

E-mail: kbennettbfh@aol.com

Website: http://www.baptistfriendshiphouse.org/

Description of Services: Transitional housing for homeless women with children. Primarily short term housing for sex trafficking victims until placement in long term facility. Has large referral network to access services that we do not provide onsite.

Limitations to Services: We cannot house minors, boys over the age of 12, or clients with severe mental illness. Beneficiary must be able to work full time (not receiving SSI/Disability). Beneficiary required to gain full time employment if in long term housing program. Substance abuse clients seen case by case (prefer detox first).

Parishes Served: All

Referrals: Screening interview and sobriety required. Referrals accepted from Law Enforcement and local service providers. Accepts children of victims, but no boys over the age of 12.

Costs: Free – clients may be responsible for purchasing some personal items.

Comments: Program goals are individually based.
**Organization Name:** Catholic Charities Archdiocese of New Orleans

**Services Offered:** Advocacy, Legal Aid, Referral Services, and Immigration Services for all ages – Spanish speaking. Employment Services, English as a Second Language (ESL) classes, and Financial Assistance for adults (18+). Mental Health Counseling for youth.

**Human Trafficking Point(s) of Contact:** Julie Ward; Addy V. Morales (Immigration staff attorney)/ Family Justice Center

**Phone Number:** (504) 310-6863; 504-310-8765 (Addy V. Morales)

**Address:** 1000 Howard Ave. New Orleans, LA 70113

**E-mail:** jward@ccano.org; amorales@ccano.org


**Description of Services:**
- Immigration legal services:
  - Provide a full range of immigration legal representation to all kinds of trafficking survivors at various stages to obtain immigration benefits/status.
  - Assistance with T-Visa application
- Case Management:
  - Referrals – connection to housing, health care (physical/mental), education, etc.
  - Public benefits application assistance
  - Cultural/Community Orientation and mentorship
  - Counseling (only for certain unaccompanied children)
  - Employment Services – including financial literacy, workforce readiness skills, and job placement
  - Financial Assistance
  - English as a Second Language learning services
- Advocacy and Outreach – on trafficking-related issues for immigrants

**Limitations to Services:** Must be foreign nationals (i.e. not U.S. citizens).

**Parishes Served:** No restriction as long as clients can travel to New Orleans for services.

**Referrals:** Screening interview required. Referrals accepted from Law Enforcement and local service providers. Accepts children of victims. Proof of legal status/documents not required for services. Not an emergency care provider.

**Costs:** Services are free. There may be some (rare) cases where a nominal fee is charged for services related to legal representation. The government may require filing/application fees, medical exam, or other costs related to filing an application for legal status in some cases.

**Comments:**
Organization Name: Children’s Bureau of New Orleans

Services Offered: Mental Health Counseling for children and adults (18-24)

Human Trafficking Point of Contact: Andrea Steinkamp

Phone Number: (504) 525-2366

Address: 2626 Canal Street, Suite 201, New Orleans, LA 70119

E-mail: asteinkamp@childrensbureaunola.org

Website: http://www.childrens-bureau.com/

Description of Services: Children’s Bureau provides clinical counseling services to children ages 5-18 years old and their families. Services are delivered at no cost to the family and counseling sessions can be provided in homes, schools and other accessible community locations. Children’s Bureau’s programs include:

Project LAST (Loss and Survival Team) provides crisis intervention and therapeutic services to children and families who have experienced a traumatic event, loss of a loved one or witnessed and/or been a victim of violence.

LA BEST (Louisiana Behavioral and Emotional Support Team) is an extension of Project LAST that provides crisis response for families and in schools after a traumatic event has occurred.

Mental Health Rehabilitation (MHR) is Medicaid-funded program offering services to children with emotional or behavioral problems severe enough to cause impairment in their ability to function.

Limitations to Services: Children’s Bureau utilizes a variety of funding sources to support its services and eligibility criteria vary across these funding sources. Certain subprograms have limitations in capacity and may have a client waiting list. A thorough phone intake is completed for each family seeking service, and this information is used to determine the program(s) that best fit the needs of the family.

Parishes Served: Orleans, Jefferson, St. Bernard, Plaquemines

Referrals: Referrals accepted from Law Enforcement and local service providers. All families seeking services complete a thorough phone intake. This intake helps to determine the program that best fits the needs of the family. Children’s Bureau will refer for substance abuse treatment if indicated. Children of victims accepted. No proof of legal status/documentation required for services.

Costs: Free

Comments:
**Organization Name:** Children’s Hospital

**Services Offered:** 24-hour Emergency Department and medical services and evaluations for children, age birth-21 years.

**Human Trafficking Point(s) of Contact:** Samantha Sahl, LMSW, Case Manager for Juvenile Trafficking Cases

**Phone Number:** 504-899-9511

**Address:** 200 Henry Clay Ave. New Orleans, LA 70118

**E-mail:** Sam.Sahl@LCMCHealth.org

**Website:** www.chnola.org

**Description of Services:** Children’s Hospital is a 247-bed, not-for-profit pediatric medical center offering a complete range of healthcare services for children from birth to 21 years. With over 40 pediatric specialties and more than 400 physicians, it is the only full-service hospital exclusively for children in Louisiana and the Gulf South.

**Limitations to Services:** Serves children, ages 21 and under.

**Parishes Served:** All

**Referrals:** Referrals accepted from Law Enforcement, DCFS, other doctors, pediatricians, and emergency room physicians. Self-referrals are also accepted.

**Costs:** Costs vary depending on service provided and medical insurance coverage

**Comments:**
Organization Name: Children’s Hospital Adolescent Behavioral Health Unit

Services Offered: Mental Health Counseling, Substance Abuse Counseling with dual diagnosis, and Referral Services for child (under 18) victims of sex trafficking. Emergency 24-hour services available.

Human Trafficking Point of Contact: Theresa Jacobsen RN, BSN

Phone Number: (504) 896-7200

Address: 935 Calhoun Street  New Orleans, La

E-mail: Theresa.jacobsen@lcmchealth.org

Website:

Description of Services: Acute in-patient child/adolescent behavioral health program serving patients age 7 to 18 with acute psychiatric issues presenting as either danger to self, danger to others or gravely disabled. Our multi-disciplinary team takes an active role in identifying, treating and coordinating the care of traffic victims in a safe, structured environment.

Limitations to Services: Exclusionary criteria: Severe developmental delay, autism, 18 year-olds who have completed high school and children exhibiting extreme violent behavior.

Parishes Served: All

Referrals: Referrals accepted from Law Enforcement and local service providers. 24-hour referral acceptance. Medical clearance required prior to admission. Children of victims are not accepted.

Costs: Covered by Medicaid and Insurance for acute psychiatric

Comments: For further questions, please call Theresa Jacobsen 985-237-9741
Organization Name: Covenant House New Orleans

Services Offered: Advocacy, Housing, Mental Health Counseling, Transportation/relocation assistance, Employment assistance services, Legal Aid, Medical Services, and Referral Services available for ages 16-22. Emergency 24 hour services. Services available in Spanish.

Human Trafficking Point of Contact: Sheri Combs

Phone Number: (504) 584-1111

Address: 611 N. Rampart Street New Orleans, LA 70112

E-mail: scombs@covenanthouse.org

Website: www.covenanthouseNO.org

Description of Services: We are open 24 hours a day, seven days a week, 365 days a year. We offer free food, shelter, clothing, medical care, hygiene products, bus tickets home, education assistance, and help with employment. All of our services are completely free of charge, we are always open, and we always have room!

Limitations to Services: You must be in our age range, 16-22, but otherwise we will refer you to those who can help!

Parishes Served: All

Referrals: No screening interview or sobriety required. Individuals may be referred by Law Enforcement or local service providers, but come of their own volition. 24-hour intake. Accepts children of victims. No proof of legal status/documents required.

Costs: Free

Comments:
Organization Name: Department of Children and Family Services, Louisiana

Services Offered: Advocacy, Housing assistance (foster care placement), Mental Health Counseling, Transportation/Relocation assistance, Substance Abuse Counseling, Medical Services, and Referral Services for Children (under 18). Emergency (24-hour) services.

Human Trafficking Point of Contact: DCFS Child Protection hotline

Phone Number: 1-855-4LA-KIDS (1-855-452-5437)

Address: 627 North Fourth Street, Baton Rouge, Louisiana 70802

E-mail: DCFS.Webmaster.DCFS@LA.GOV

Website: www.dcfs.la.gov

Description of Services: DCFS’s primary mission is child welfare services. Services to juvenile victims of human trafficking are part of the usual services for children and families involved with the state child welfare agency.

Limitations to Services: Services for juveniles are limited to situations in which the alleged perpetrator is the juvenile’s parent or legal guardian. Services are also provided to juveniles in foster care who are identified as human trafficking victims.

Services for adult victims of human trafficking are limited to referral to the National Human Trafficking Hotline/Polaris.

*Services in languages other than English available through a contract with a telephone translator.

Parishes Served: All

Referrals: Referrals accepted from Law Enforcement and local service providers. Anyone can report suspected child abuse to the hotline. Screening interviews are required for services. 24-hour referral acceptance. Services provided for children of juveniles.

Costs: Free

Comments:
Organization Name: Eden House

Services Offered: Services for Adult Female and Transgender survivors of sex trafficking.
Advocacy, Housing, Transportation/Relocation, Referral Services for Mental Health,
Substance Abuse Counseling, Employment Services, Immigration Services, Legal Aid,
Medical Services

Human Trafficking Point(s) of Contact: Susanne B. Dietzel, Ph. D., Executive Director;
Maxine Kimbrell, LCSW, Program Director; Jennifer Best, PLPC Clinical Care Provider

Phone Number: (504) 407-0943
Address: P.O. Box 750386 New Orleans, LA 70175
E-mail: info@edenhousenola.org; mskimbrell@edenhousenola.org; jbest@edenhousenola.org
Website: http://www.edenhousenola.org/

Description of Services: The mission of Eden House is to end human and sex trafficking one
woman at a time. We empower women to transform their lives through the healing
power of life in community. Eden House does this by providing a safe home,
coordinating recovery services, and through advocacy, outreach, education and love.

Limitations to Services: We do not accept minor victims, or children of victims.

Parishes Served: All parishes, out of state victims, international victims

Referrals: Accepts referrals from Law Enforcement and local service providers. Requires
screening interview. No 24 hour referral. Does not accept children of victims.

Costs: Free

Comments:
**Organization Name:** Expressive Art Solutions

**Services Offered:** Mental Health Counseling and Skills Building Education for all victims.

**Human Trafficking Point of Contact:** Latina R. Jolivett, LMSW

**Phone Number:** (504) 376-6146

**Address:** 2309 Manhattan Boulevard, Harvey LA 70058

**E-mail:** lrjolivett@gmail.com

**Website:**

**Description of Services:** Expressive Art Therapy, Trauma-Focused CBT, CPST, PSR, Crisis Intervention, Skills Building for all victims.

**Limitations to Services:**

**Parishes Served:** Orleans, Jefferson, Plaquemines, St. Charles, St. Tammany, St. Bernard

**Referrals:** Referrals accepted from Law Enforcement and local service providers. 24-hour referral acceptance. Screening interview required at intake. Sobriety required at time of session. Accepts children ages 5+ and older.

**Costs:** Costs on a case by case basis. Accepts all Bayou Health Insurance companies.

**Comments:**
Organization Name: Families in Need of Services (FINS)

Services Offered: Referral Services

Human Trafficking Point of Contact: Devron J. Wilson

Phone Number: (504) 658-9591

Address: 1100-B Milton St. New Orleans, LA

E-mail: djwilson@nola.gov

Website: http://www.lasc.org/court_managed_prog/fins.asp

Description of Services: The Families in Need of Services (FINS) Program is a voluntary Juvenile Monitoring Agency. The FINS program’s primary function is to coordinate and refer families to community resources to address underlying identified needs such as: substance abuse counseling, mental health rehabilitation, individual and family counseling, mentoring, parenting, independent living skills, educational services, etc.

Limitations to Services: Limited program capacity. Clients must provide their own transportation.

Parishes Served: Orleans

Referrals: Referrals accepted from Law Enforcement and local service providers. Screening interview required. Accepts children of victims. 24-hour referral acceptance.

Costs: Free

Comments: The FINS program is streamlining its current process; therefore, procedural formats are expected to change in the near future.
Organization Name: Family Services of Greater New Orleans

Services Offered: Advocacy, Mental Health Counseling, Substance Abuse Counseling, Referral Services, Victims of Crime Services, Medicaid Services, Medicaid Application Center. Services available in Spanish. Services for child and adult victims of trafficking.

Human Trafficking Point of Contact: Molly Bartlett, LCSW

Phone Number: (504) 822-0800, (504) 827-4012

Address: 2515 Canal Street Ste 201, New Orleans, LA 70119

E-mail: mbartlett@fsgno.org, family@fsgno.org

Website: http://fsgno.org/

Description of Services: Family Service of Greater New Orleans provides free or low-cost mental health and advocacy services to individuals in need in the greater New Orleans area. Additionally, we provide free services to individuals who have been negatively impacted by a crime who live in Orleans Parish. Services are in individual or group format.

Limitations to Services:

Parishes Served:

Referrals: All individuals receiving services complete a psychosocial interview at intake, though no formal screening exists to verify history. Individuals cannot arrive for services under the influence of any substance. Referrals accepted from Law Enforcement and local service providers. Children of victims accepted.

Costs: Free services are available to residents of Orleans Parish; sliding scale and Medicaid apply in other situations.

Comments:
Organization Name: Healing Hearts for Community Development/Celebration Hope Center

Services Offered: Mental Health Counseling for male and female children and adult victims of sex trafficking. Substance abuse counseling for adult (18+) victims of sex trafficking.

Human Trafficking Point of Contact:

Phone Number: (504) 833-4673

Address: 1901 B Airline Hwy Metairie LA 70001

E-mail: Michelel@celebrationhopecenter.org; Carriec@Celebrationhopecenter.org

Website: http://celebrationhopecenter.org/

Description of Services: Celebration Hope Center (CHC) is the counseling center under the umbrella of Healing Hearts for Community Development (HHCD), Celebration Church’s non-profit agency. HHCD opened Celebration Hope Center two months prior to Hurricane Katrina. Jefferson Parish Human Services Authority formed a collaborative relationship with HHCD to open up the Celebration Hope Center to do state-licensed, faith-based intensive outpatient addiction recovery services. After Katrina, outside agencies provided resources that would eventually result in CHC adding mental health services, specializing in intensive trauma recovery.

Celebration Hope Center’s clinical goal is excellence – excellence in counselor knowledge, training and application and excellence in client services provided. Since Katrina, CHC has grown in numbers of services provided and staff who provide those services. Today, CHC has a wide array of evidence-based therapeutic programs that range from prevention services to intensive recovery programs.

Limitations to Services:

Parishes Served: Orleans, Jefferson

Referrals: Referrals accepted from Law Enforcement and local service providers. Screening interview required. Sobriety required for services. Counseling for children of victims.

Costs: We never turn anyone away for inability to pay but explore every option with the client such as Medicaid coverage.

Comments:
Organization Name: Healing Place Serve

Services Offered: Advocacy and Employment Assistance Services for all victims. Transitional Housing for males age 16-21. Immigration Assistance services for adult victims. 24-Hour Referral Services for all victims.

Human Trafficking Point(s) of Contact: Alliece Cole; Meagan Westmoreland

Phone Number: (225) 413-5102; (225) 819-6885

Address: 19002 Highland Rd. Baton Rouge, La 70809

E-mail: Alliece.cole@healingplacechurch.org; Meagan.westmoreland@hpserve.org

Website: http://www.hpserve.org/

Description of Services:

HP Serve Direct Services Programs:

1. Anchor House–18-month transitional housing and education/job skills for male homeless youth and youth aging out of foster care (ages 16-21).
2. Street Outreach–Locate street youth/homeless youth and help move them toward a stable living environment, as well as provide resources for employment and education.
3. Youth Development Program–Program held at the Baton Rouge Dream Center to provide a safe, fun environment, support education, increase life-skills and exposure to job readiness skills and opportunities for youth (ages 13-18).
4. Services to Victims of Human Trafficking–identifies and provide survivor comprehensive services to victims of human trafficking.
5. Baton Rouge Area Violence Elimination (BRAVE)–A violence prevention/intervention program targeting youth aged 10-17 in the 70805 area.
6. U.S Committee for Refugees and Immigrants (USCRI)-Federally funded grant that provides services and resources to internationally trafficked persons.

Limitations to Services:

Parishes Served: Statewide

Referrals: Referrals accepted from Law Enforcement and local service providers. No Screening interview required. Sobriety not required. Programs do not serve children of victims or provide 24-hour referrals.

Costs: Free

Comments:
Organization Name: Jefferson Children’s Advocacy Center

Services Offered: Advocacy, Mental Health Counseling, Forensic Interviewing, and Referral Services for child (under 18) victims of sex trafficking. Mental Health services available in Spanish. Court appointed interpreters utilized for forensic interviews.

Human Trafficking Point of Contact: Angele Thibodaux

Phone Number: (504) 364-3857

Address: 220 Lavoisier Street, Gretna, LA 70053

E-mail: angele@jeffersoncac.com

Website: http://jeffersoncac.com/

Description of Services: Forensic interviews, Mental Health, Case Management, Medical Referral, Service Linkage

Limitations to Services:

Parishes Served: Jefferson, Courtesy for other parishes upon request

Referrals: Referrals accepted from Law Enforcement and Department of Children and Family Services. Emergency Department is available in case of emergency 24 hours a day. Jefferson Children’s Advocacy Center is a Safe Baby Site and accepts children of victims. No proof of legal status or screening interview required to receive services.

Costs: Free

Comments:

- A minimal disclosure is required prior to a forensic interview.
- Forensic interviews are single session, unless extended sessions are warranted - at discretion of the Jefferson Parish Multi-Disciplinary Team (MDT) and Jefferson Children’s Advocacy Center (JCAC) Executive Director.
- After-hour forensic interviews are available at the discretion of the JCAC Executive Director.
- The JCAC contracts with Children’s Bureau of New Orleans for mental health services, which are available at Westbank and Eastbank locations, as well as community based. All children that attend their scheduled appointment are eligible for counseling services.
- All cases referred to the JCAC are reviewed as part of the MDT process.
- All medical referrals are sent to the Audrey Hepburn CARE Center at Children’s Hospital New Orleans.
Organization Name: Jefferson Parish Coroner’s Office

Services Offered: Advocacy and Referral Services for adult and child victims of sex trafficking. Services available in Spanish.

Human Trafficking Point(s) of Contact: Mary Ann Dankert & Jackie Teixidor

Phone Number: (504) 365-9100

Address: 2018 8th St. Harvey, LA 70058

E-mail: mdankert@jpcoroner.com; jteixidor@jpcoroner.com

Website: http://www.jpcoroner.com/

Description of Services:
Adult Female (ages 17 and over):
The Jefferson Parish Coroner's Office (JPCO) adult female Sexual Assault Medical Advocacy (SAMA) Program will respond on a 24/7 basis throughout the year and physically assist the alleged victims presented at Tulane Lakeside Hospital. The SAS Advocate will provide emotional support, answer questions about the legal/medical process and offer follow up care and/or referral resources.

Juvenile (ages 0-18):
The Jefferson Parish Coroner’s Office (JPCO) Juvenile Sexual Assault Medical Advocate (JUV-ADV) Program’s goal is to assess and serve all chronic and acute alleged sexual assault victims, ages 0 to 18 years who present to Children’s Hospital Emergency Department (CHNOLA-ED). The JUV-ADV will respond nights (Monday thru Thursday, 5pm-8am) and weekends (Friday 5pm until Monday 8am) throughout the year to provide advocacy to the alleged juvenile sexual assault victims presented at CHNOLA-ED. The JUV-ADV will provide emotional support to alleviate, as well as, provides the emotional and educational support to all alleged juvenile sexual assault victims during the forensic medical examination and forensic evidence collection. They also answer questions about the legal and/or medical process. The JUV-ADV provides services during this one-time event and automatically refers the juvenile victim to the CHNOLA-CARE for follow-up. All juvenile victims will be referred to CHNOLA-CARE for follow up and intervention.

Limitations to Services: Alleged victim is referred to partner services upon discharge from emergency room, CARE Center, and Tulane Lakeside Hospital

Parishes Served: Jefferson

Referrals: Referrals accepted from Law Enforcement and local service providers for Medical Advocacy

Costs: Free

Comments:
**Organization Name:** Jefferson Parish 24th Judicial District Attorney’s Office

**Services Offered:** Advocacy, Referral Services, and Legal Prosecution for adult and child victims of sex trafficking

**Human Trafficking Point(s) of Contact:** Nancy Michel, Sunny Funk, David Wolff, Laura Schneidau, Megan Gorman

**Phone Number:** (504) 368-1020

**Address:** 200 Derbigny St. Gretna, LA 70053

**E-mail:** nmichel@jpda.us; sfunk@jpda.us; dwolff@jpda.us; lschneidau@jpda.us; mgorman@jpda.us

**Website:**

**Description of Services:** Special Screening in which Assistant District Attorneys review Human Trafficking cases for prosecution while having Victim/Witness Assistance Coordinators as liaisons and advocates for the victims throughout the criminal justice process.

**Limitations to Services:**

**Parishes Served:** Jefferson

**Referrals:**

**Costs:**

**Comments:**
Organization Name: Jewish Family Service of Greater New Orleans

Services Offered: Advocacy, Mental Health Counseling, Referral Services

Human Trafficking Point(s) of Contact: Rachel Eriksen, LCSW; Fran Dinehart, LMSW

Phone Number: (504) 831-8475

Address: 3300 W. Esplanade Ave. #603 Metairie, LA 70002

E-mail: Rachel@jfsneworleans.org; Fran@jfsneworleans.org

Website: http://www.jfsneworleans.org/

Description of Services: If you were born outside the United States, and you are not a U.S. citizen or Lawful Permanent Resident (with a “green card”), and you are a survivor of trafficking you may be able to enroll in the Trafficking Victim Assistance Program (TVAP). Family members with a T2, T3, T4, T5, or T6 visa may also be able to enroll. Your case manager will act as your primary point of contact, helping you to identify your priorities and making a plan with you to achieve your goals.

Depending on your needs, TVAP may be able to help you with: Housing/rent & utilities; Food; Clothing; Pre-paid phones/ phone cards; Employment; Medical (including reproductive health); Dental; Vision; Mental health/counseling; Transportation; Translation/Interpretation; English language classes; Basic education; Child care; Family reunification; Getting identification documents; Safety concerns; Community Orientation; Enrollment in public benefits; Financial management/budgeting skills; Connecting with a free or low cost immigration attorney

Funding for this project is provided by the United States Department of Health and Human Services, Administration for Children and Families

In addition to TVAP, Jewish Family Service has a counseling program. Services are available on a sliding scale in Metairie, Midcity and on the Northshore. JFS counseling services are designed to provide guidance and psychotherapy for individuals and families on how to cope with interpersonal and family problems. Our staff of compassionate, highly skilled mental health professionals specializes in working with children, adolescents, adults, and couples.

Limitations to Services: There are limits to the amount of time you can stay in this program, which are set by the government, as well as to the amount of funding that can be used to assist you. There are also limits on what types of purchases are allowed. Your case manager will explain these limits to you.

Parishes Served: Orleans, Jefferson, St. Bernard, St. Tammany, St. John, St. Charles, Plaquemines, Washington, St. John, Tangipahoa

Referrals: Referrals accepted from Law Enforcement and local service providers. Screening interview required to determine eligibility. Proof of legal documentation required. Provides services for children of victims as well.

Costs: Free
**Organization Name:** Louisiana Coalition Against Human Trafficking- Free Indeed Home

**Services Offered:** Advocacy, Housing, Mental Health Counseling, Employment assistance services, Medical Services, and Referral Services for child female victims (under 18) of sex trafficking.

**Human Trafficking Point of Contact:** Beth Salcedo

**Phone Number:** (985) 809-8002; (985) 373-4446

**Address:** P.O. Box 4273 Covington, LA. 70433

**E-mail:** Beth@lacaht.org

**Website:** http://www.lacaht.org/

**Description of Services:** The Free Indeed Home provides:

- A home for children that is safe and protected from their perpetrators in a comfortable, peaceful environment; while at the same time provides a venue for safe, successful community reintegration.
- All necessary medical, allied health, dental health and dietary intervention and maintenance for physical healing and healthy restoration for each child.
- Intensive therapeutic intervention necessary for the emotional/social healing and restoration of each child.
- Provide mental health counseling, education and training to the child’s biological or future foster care family, as appropriate, so as to establish healthy skill sets, coping strategies, and support.
- Specialized social skills training and guidance ensuring each child the necessary skills to establish and maintain healthy relationships in all areas of their lives.
- Academic assessment and individualized academic programming to each child, so as to reach their full academic potential.
- An environment in which each child can investigate and incorporate spiritual exploration as an avenue of healing, (to be determined by the child).
- Vocational exploration, job skills training, vocational support and eventual employment, (as appropriate).

**Limitations to Services:** Exclusionary criteria that would prohibit a child from being accepted into the program due to our inability to adequately care for her needs:

- Substance abuse that requires detox and/or inpatient treatment
- Acute/Critical medical/surgical status deemed by physician to be medically unstable or chronic medical conditions that requires medical intervention (e.g. HIV,AIDS, or dialysis); Gravely Disabled; Psychosis; Severe traumatic brain injury or profound MR or Severe developmental disabilities; Inability to attend to own basic needs (hygiene, toileting, eating) without 1:1 assistance; Insulin-Dependent Diabetic; Unmanageable violence; Has medical devices that would conflict with or prevent therapeutic goals
- Indication of Active Suicidal or Homicidal ideations.

**Parishes Served:** All LA parishes

**Referrals:** Referrals accepted from Law Enforcement and local service providers. Sobriety and screening interview required. 24-hour referral acceptance. Does not accept children of victims.

**Costs:** Free
Organization Name: Metropolitan Center for Women and Children

Services Offered: Advocacy, Housing/Emergency Shelter, Mental Health, Transportation/Relocation, Referral Services, Spanish Speaking services

Human Trafficking Point of Contact:

Phone Number:

Address: P.O. Box 10775 Jefferson, LA  70181

E-mail: Metro@mcwcgno.org

Website: http://mcwcgno.org/

Description of Services: Metro, established in 1986, is a community-based, independent, non-profit 501(c) (3) social service agency serving victims of domestic violence, dating violence, sexual assault and stalking. Metro’s mission is to break the cycle of violence and aid survivors of domestic violence, sexual assault, and stalking through advocacy, intervention, empowerment and transformation. Metro currently provides wrap-around services, including individual advocacy, information and referrals, group support, children’s program, medical advocacy, legal assistance in obtaining restraining orders, sheltering, counseling, safety planning, and caregiver support to survivors in eight (8) southeast Louisiana parishes. Metro has a main office complex, three shelters, and four satellite offices. Metro also provides a 24/7 Crisis Line – 504-837-5400- for counseling and/or referrals for victims. All services provided for survivors by Metro are free and confidential.

Limitations to Services: Emergency Shelter for six weeks. Six months of advocacy for domestic violence and one year of counseling for sexual assault.

Parishes Served: Sexual assault services for Orleans, St. Bernard, Plaquemines, St. Tammany. All services for Jefferson, St. Charles, St. John, St. James

Referrals: Crisis call sheet required to determine survivor’s eligibility for services. Referrals accepted from Law Enforcement and local service providers. 24-hour referral acceptance. Accepts children of victims.

Costs: Free

Comments:
Organization Name: Modern Slavery Research Project

Services Offered: Research, Training, Evaluation

Human Trafficking Point of Contact: Laura Murphy

Phone Number: (504) 865-2479

Address: Loyola University New Orleans, 6363 St. Charles Ave. New Orleans, LA 70118

E-mail: modernslavery@loyno.edu

Website: http://www.modernslaveryresearch.org/

Description of Services: Modern Slavery Research Project provides community-based, survivor-centered, data-informed research that supports the needs of survivors of modern slavery and the service providers who assist them. We do evaluation and training on human trafficking. We are also often able to locate emergency translation services for service providers.

Limitations to Services: We do not provide any direct services. We are able to make referrals.

Parishes Served:

Referrals:

Costs: We are able to provide research, training, and evaluation. Costs depend on the service.

Comments:
Organization Name: New Orleans Children’s Advocacy Center

Services Offered: Coordinate the Multi-Disciplinary Team (MDT) review of child abuse cases. Forensic Interviews for child victims (under 18) and adults with disabilities. Advocacy and Referral Services for children and adult non-offending family members. Advocacy and Referrals available in Spanish. Language Line used for all other languages.

Human Trafficking Point(s) of Contact: Samantha Sahl, LMSW, Caseman for Juvenile Trafficking Cases: sam.sahl@lcmchealth.org
Stacie LeBlanc, J.D. M.Ed., Executive Director: Stacie.leblanc@lcmchealth.org
Lorrie Brennan, Program Coordinator: lorrie.brennan@lcmchealth.org

Phone Number: (504) 894-5484

Address: 1101 Calhoun St. New Orleans, LA 70118

Website: http://nocac.net Facebook: www.facebook.com/NOCAC

Description of Services: The NOCAC is a program of the Audrey Hepburn CARE Center at Children’s Hospital that provides a coordinated, multi-agency approach to the investigation, intervention, and treatment of child sexual and physical abuse.

Children are referred by Law Enforcement or the Department of Children and Family Services (DCFS) for a forensic interview after an allegation of physical or sexual abuse has been made, or the child has witnessed a crime. In accordance with state law, our Forensic Interviewers are trained to ask children questions in a non-leading, non-blaming, and non-shaming way which enables the interview to be admissible in court. In addition, each forensic interview is monitored by the detective, caseworker, and medical provider on the case and conducted in a child friendly environment. The purpose of the forensic interview is also to reduce the number of times a child has to tell what happened to them. The goal of the interview is to make children feel as comfortable as possible while gathering the necessary information for an investigation.

Case Managers meet with children and non-offending family members to assess and address victim and family needs and concerns and make referrals to trauma-informed counseling services.

In 2015, 595 children received forensic interviews at the NOCAC. In 2015, 104 children and adolescents were identified as victims of sex trafficking and child pornography in Louisiana, and the NOCAC identified 19.23% of these victims.

Parishes Served: Forensic interviews for Orleans, St. Bernard, and Plaquemines; courtesy interviews for other parishes upon request.

Referrals: Referrals for forensic interviews accepted from Law Enforcement and DCFS. 24 hour referral acceptance - interviews can happen after normal business hours. Children of adult victims may be interviewed and receive services as witnesses and secondary victims.

Costs: Free

Comments: Free trainings upon request: Mandatory Reporting Training; Darkness to Light: become a Steward of Children to prevent child sexual abuse; Teen Sex and the Law: school-based training for teens; Painless Parenting: a professional training to communicate with parents on the biggest risk factor of child physical abuse – corporal punishment; and quarterly CARE Sessions. Dear Parents: a public will campaign to reduce physical abuse. Follow on Instagram and Facebook.
Organization Name: New Orleans Dream Center

Services Offered: Advocacy, Transportation/Relocation assistance, Medical Services and Referral Services for Female sex trafficking victims. Emergency (24-Hour Services available)

Human Trafficking Point of Contact: Diane Amos

Phone Number: (504) 621-5544

Address: P.O. Box 56506. New Orleans, LA 70156

E-mail: damos@neworleansdreamcenter.org

Website: http://neworleansdreamcenter.org/

Description of Services: Services consist of awareness seminars, presentations, specific training for hospitality industry, outreach and rescue.

Limitations to Services: We are able to provide emergency services, however, services are limited to specific timeframe. We do provide assistance with employment on a case-by-case basis.

Parishes Served: Orleans (main), Jefferson (main), all Louisiana parishes on a limited basis, some areas in Mississippi.

Referrals: Referrals accepted from Law Enforcement and local service providers. 24-hour referrals accepted. Screening, interview and sobriety required for services. Does not provide services for children of victims.

Costs: Free

Comments:
Organization Name: New Orleans Family Justice Center (NOFJC)

Services Offered: Advocacy, Mental Health Counseling, and Referral Services for adult and child victims of sex trafficking. Employment Services, Immigration Services, and Legal Aid for adult victims of sex trafficking. Services available in Spanish.

Human Trafficking Point of Contact:

Phone Number: (504) 592-4005 (main)

Address: 701 Loyola Ave, Suite 201. New Orleans, LA 70113

E-mail:

Website: nofjc.org

Description of Services: New Orleans Family Justice Center is a partnership of agencies serving survivors of family violence, intimate partner violence, child abuse, sexual violence, and stalking through prevention and coordinated response by providing comprehensive client-centered, empowerment services in a single location. All services are free, but some partners have certain guidelines.

- **Counseling**: Adults, support people/partners and children (6 and older). Individual and some group. Spanish speaking group/ individual available. Trafficking-specific child/adolescent counseling available.
- **Legal**: Restraining orders for adult victims of intimate partner violence (Orleans only, no income restrictions), legal representation for custody and divorce for survivors of d/v (Orleans and Jefferson, 200% of poverty level and under), additional LYFT attorneys who can handle a range of civil/legal matters related to sexual and domestic violence (free or sliding scale pay)
- **Immigration services**: Case management (Spanish available), coordination with criminal justice. See partner Catholic Charities for U-Visa and T-Visa assistance
- **Education/Employment program**: for victims of sexual/domestic violence including help with budget, resume, job search and GED prep.
- **Housing**: See partner Crescent House

Limitations to Services: All services at the NOFJC are free and open to anyone who is a victim/survivor. No perpetrators/abusers are allowed on site. Various programs on site have their own regulations outlined previously.

Parishes Served: We primarily serve Orleans Parish, but can serve any survivor regardless of residency. Some legal programs are limited to Orleans parish.

Referrals: Referrals accepted from Law Enforcement and local service providers. Intake process to inform survivor of services and make appropriate referrals within the agency. Children of victims are served in conjunction with parent/guardian. No 24-hour referral acceptance.

Costs: Free
**Organization Name:** New Orleans Family Justice Alliance/ Crescent House

**Services Offered:** Advocacy, Housing, and Referral Services for adults (18+), 24-hour Emergency Services

**Human Trafficking Point of Contact:**

**Phone Number:** (504) 866-9554

**Address:** 701 Loyola Ave. Suite 201 New Orleans, LA 70150

**E-mail:** dbowman@nofjc.org

**Website:** https://nofjc.org/what-we-do/emergency-safe-housing/

**Description of Services:** Crescent House offers immediate safe housing for people fleeing domestic violence and abuse. All services are provided free of charge.

- A safe, private living space that offers relief from constant battering, time to think through options and an environment that promotes healing
- Available food, clothes and personal hygiene products for daily living
- Advocates who will assist with accessing community resources and information, coping strategies, and managing the shelter experience
- Access to civil legal services that may include filing for a temporary restraining order or protective order if the decision is not to return to the abusive partner or to help navigate through any legal issues related to the abuse
- Access to a trauma informed therapist to assist with understanding and dealing with the trauma that is experienced in the abusive relationship
- Access to a trauma informed child therapist to address trauma experiences of children exposed or who witness domestic violence or sexual assault.

**Limitations to Services:**

**Parishes Served:** Orleans

**Referrals:** Screening interview during hotline intake. Referrals accepted from Law Enforcement and local service providers. Proof of legal status/documents not required. Accepts children in the company of the survivor

**Costs:** Free

**Comments:**
Organization Name: New Orleans Mission, Inc.

Services Offered: Advocacy, Housing, Mental Health Counseling, Substance Abuse Counseling, Employment Assistance Services, Legal Aid, Medical Services, Referral Services, Meal Services, Bible Study, and Free Clothing for Adult victims of trafficking. Emergency 24-hour services available.

Human Trafficking Point of Contact(s): Lori Pomnitz

Phone Number: (504) 523-2116, (727) 254-3406

Address: 1134 Baronne St., New Orleans, LA 70113

E-mail: lori@neworleansmission.org

Website: http://www.neworleansmission.org/

Description of Services: 21-day Emergency Shelter; one year Discipleship program that is designed to holistically meet the physical, mental, social, and spiritual needs of the men and women we serve; Transitional housing for graduates to work, save money and apply for housing; Graduates’ Master’s support staff program with stipend; Soup Kitchen: 3 meals daily Sunday through Saturday; weekly lunches and dinner open to public-24,000 meals served monthly; Community Outreach: 120 bagged lunches prepared and distributed three days each week; monthly groceries distributed to local residents when available; Angel Project: referrals taken from law enforcement agencies of addicts who request help to stop the addiction and open to Discipleship program; free clothing & hygiene kits distributed to guests and Disciples; Divine Staffing-workforce development & vocational training with paid employment; Lovely Creations: vocational training for women; weekly free health care through Tulane and LSU medical teams; weekly eye clinic run by Dr. Sibley-500 free eye glasses given to the homeless patients 2015; weekly chiropractic clinic; weekly Podiatry clinic; GED classes; Daily bible study and inspirational chapel services; case management; small group mentoring; counseling; Ex-offender Re-entry program

Limitations to Services: Those enrolled in the Discipleship program are eligible for all services offered. Emergency shelter guests get shelter, showers, 3 meals daily, free health care, and chapel service before dinner. We are a nondenominational facility and do not discriminate due to gender, race, ethnicity, religious beliefs, or sexual preferences. We accept men and women even without photo ID; we will help them get ID while at the Mission. TB tests are also provided free by the Tulane & LSU medical team weekly. Ministry assessment required for all guests. No tolerance for drugs or alcohol use on site.

Parishes Served: Orleans, St. Tammany, Jefferson, St. Bernard, Washington, Tangipahoa

Referrals: Referrals accepted up to midnight from Law Enforcement and local service providers. Does not accept children of victims, adult facility only.

Costs: Free – graduates pay monthly rent if employed.

Comments:
**Organization Name:** New Orleans Workers’ Center for Racial Justice

**Services Offered:** Advocacy, Immigration Services, Legal Services, and Referral Services for adults and children. Services available in Spanish and French.

**Human Trafficking Point of Contact:** Daniel Castellanos

**Phone Number:** (504) 881-6587

**Address:** 217 N Prieur St., New Orleans, LA 70112

**E-mail:** Dcastellanos@nowcrj.org

**Website:** [http://nowcrj.org/](http://nowcrj.org/)

**Description of Services:** We generally offer companionship to our members, and even if we cannot directly provide the service, we will walk through the process with our clients and figure it out together. The most common issues that our constituents face are police harassment and profiling, traffic citations, criminal charges, deportation and incarceration, long term unemployment and labor issues, such as wage theft and discrimination in the workplace. This is a limited list of issues we help people to resolve.

**Limitations to Services:** We are advocates, not attorneys, so we do not represent clients in court. We can provide information on legal counsel. **Parishes Served:** Orleans, Jefferson, St. Bernard, St. Charles

**Referrals:** Screening interview required. Referrals accepted from Law Enforcement and local service providers. Does not require proof of legal status. Does not accept 24 hour referrals or children of victims.

**Costs:** Free

**Comments:**
Organization Name: Orleans Parish District Attorney’s Office

Services Offered: Advocacy, Referral Services, and Legal Prosecution for all sex trafficking victims.

Human Trafficking Point(s) of Contact: Andree Mattix, Eleanor Wohl, Payal Patel, Mary Glass

Phone Number: (504) 822-2414

Address: 619 South White St., New Orleans, LA 70119

E-mail: amattix@orleansda.com; ewohl@orleansda.com; mglass@orleansda.com; ppatel@orleansda.com

Website:

Description of Services: Assistant District Attorneys assigned to the Special Victims Unit review Human Trafficking cases for prosecution while having Victim/Witness Assistance Coordinators as liaisons and advocates for the victims throughout the criminal justice process.

Limitations to Services:

Parishes Served: Orleans

Referrals:

Costs:

Comments:
Organization Name: Orleans Parish Juvenile Court (OPJC) – Girls Reaching Out Works Wonders (GROWW)

Services Offered: Advocacy for female, child (under 18) human/sex trafficking victims.

Human Trafficking Point(s) of Contact: OPJC Intake, FINS referral, Court Judgement

Phone Number: (504) 658-9585

Address: 1100-B Milton Street, New Orleans, La 70122

E-mail: smmullen@nola.gov

Website: http://www.nola.gov/juvenile-court/programs/girls-reaching-out-works-wonders/

Description of Services: GROWW serves as an alternative to detention, intervention and/or prevention program for pre-adjudicated teen young women, status offenders and post adjudication probation young women. It provides supervision in a safe structured setting and is intended to address the specific needs of young women involved in the juvenile justice system and to divert them from delinquent activity during times known for peak delinquent activity. GROWW incorporates the most effective methods of monitoring female youth while holding them accountable as they continue to be engaged with school and relationships with their families and communities.

GROWW has a licensed professional counselor as part of its staffing. The program is mandatory for young ladies who score between 9-11 on a Risk Assessment Instrument as an alternative to detention (ATD), and is offered as an intervention/ prevention measure for others.

Limitations to Services: GROWW only provides educational, inspirational, mentoring, intervention, and counseling services to females

Parishes Served: Orleans

Referrals: Referrals from Family in Need of Services (FINS), Youth Study Center Intake, and the OPJC Judges. Sobriety required. 24-hour referral acceptance. Accepts children of victims when there is no alternative.

Costs: Free
Organization Name: Orleans Parish Sheriff’s Office Crime Victims Reparations

Services Offered: Advocacy, Mental health services, Transportation/relocation assistance, and Medical Services for all victims. Emergency 24-hour services available

Human Trafficking Point(s) of Contact: Sgt. Stephanie Minto-Gibson, BS/MA - Director of Crime Victims Reparations

Phone Number: (504) 202-9229

Address: 2800 Perdido St. New Orleans LA, 70058

Louisiana Crime Victims Reparations Board Office: P.O. Box 3133 Baton Rouge, LA 70821

E-mail: mintos@opso.us

Website: www.lcle.la.gov/cvr

Description of Services: The Orleans Parish Sheriff’s Office Crime Victim’s Unit, assists all victims of violent crimes in the city of New Orleans. We assist through the Louisiana Commission on Law Enforcement, Crime Victims Reparations Program.

Effective July 1982, the State of Louisiana established a program for the payment of compensation to the victims of certain crimes. The law, known as the Crime Victims Reparations Act, created the Crime Victims Reparations Board and established the Crime Victim Reparations Fund.

Eligibility: You may apply if you are a victim of a violent crime, the victim’s legal representative, or the victim’s dependent. A claim may be filed regardless of whether the offender is known, has been arrested, and/or has been found guilty. The crime must involve the use of force or threat of use of force or any human trafficking related offense; it must result in personal injury, death or catastrophic property loss; and it must result in expenses allowed by the statute and not reimbursable from any other source.

Limitations to Services: See website for full list of reimbursable and non-reimbursable expenses and eligibility requirements.

Parishes Served: Orleans – Each parish sheriff has a designated contact person in his/her office who can assist in applying for Crime Victims Reparations. Completed applications are returned to the sheriff’s office in the parish where the crime occurred. Call the board at 1-888-6-VICTIM or visit the website for the contact person in a different parish.

Referrals: Screening interview required. Referrals accepted from Law Enforcement and local service providers. Children of victims served. Proof of legal status/documents required.

Costs: Free

Comments:
Organization Name: Prevent Child Abuse Louisiana

Services Offered: Advocacy and Referral Services for children (under 18)

Human Trafficking Point of Contact(s): Wilicia Blount

Phone Number: (225) 925-9520

Address: 412 N. Fourth St., Suite 260, LA 70802

E-mail: Wilicia@pcal.org

Website: http://www.pcal.org/

Description of Services: Prevent Child Abuse Louisiana is a statewide, private nonprofit organization dedicated to preventing the abuse and neglect of our state’s children. Our programs promote parenting nurturing, child sexual abuse prevention training, support for families in distress and increased public awareness about the need for child abuse prevention.

KIDLINE is a statewide, free parent helpline dedicated to providing crisis intervention, support, parenting information and referrals. Our KIDLINE counselors, comprised of trained volunteers and staff, are available seven days a week from 8 am to 8 pm to confidentially assist callers with their needs, such as:

- Talking through parenting challenges
- Discovering and accessing community resources
- Understanding Louisiana’s Safe Haven law
- Reporting and recovering from child abuse

Limitations to Services:

Parishes Served: Statewide

Referrals:

Costs: Please note that some fees maybe associated with parenting workshops for a trainer’s travel costs and for materials.

Comments:
Organization Name: Rapides Children’s Advocacy Center (RCAC)

Services Offered: Advocacy, Mental health Counseling, Forensic Interviewing, Medical Services, and Referral Services for Child (under 18 years of age) victims of sex trafficking. Emergency (24hr) Services available.

Human Trafficking Point of Contact(s): Brandon Parker

Phone Number: (318) 448-4006

Address: 1506 Albert St. Alexandria, LA 71301

E-mail: bparker@rapidescac.org

Website: www.rapidescac.org

Description of Services: RCAC provides forensic interviews, advocacy, and sexual assault nurse examiners (SANE) support to victims of human trafficking. Therapy provided onsite and in Avoyelles and Vernon parishes. Referrals are to all of the region. A mobile unit is available on demand to increase accessibility to services. This consists of a monitor room and forensic interview room, as well as a waiting room/ therapy room.

Limitations to Services:

Parishes Served: Avoyelles, Catahoula, Concordia, Grant, LaSalle, Rapides, Vernon, Winn, Natchitoches, Evangeline

Referrals: Referrals accepted from Law Enforcement, DCFS, and families that have received our services. 24-hour referral acceptance. Accepts children of victims.

Costs: Free

Comments:
Organization Name: Renewal & Restoration, LLC Therapeutic and Counseling Services

Services Offered: Mental Health Counseling and Substance Abuse Counseling for male and female victims of sex trafficking. All ages are welcome.

Human Trafficking Point of Contact: Ariel Lloyd, Ph.D. Licensed Clinical Psychologist

Phone Number: (504) 264-1830

Address: 3900 General Taylor St. New Orleans, LA 70125

E-mail: allpsych@renewandrest.com

Website: http://www.renewalandrestoration.com/home.html

Description of Services: Outpatient individual, family, and group therapies are provided to assist with emotional, physical, or sexual trauma. Specialized therapeutic interventions are available to sex trafficking victims, those at risk for sex trafficking, and those who have experienced repeated sexual trauma. Other comorbid problems and disorders are also addressed including depression, anxiety, emotional instability, substance abuse, and psycho-education to parents and family. Treatment programs such as Anger Management and Substance Abuse are available and a certificate is awarded upon completion. Upon request, Christian therapy with a trauma-focus can also be provided.

Limitations to Services:

Parishes Served: Orleans, Jefferson, St. Tammany

Referrals: Referrals accepted from Law Enforcement and local service providers. Intake interview completed with psychologist. Accepts individuals age 11 and older.

Costs: Accept all Medicaid plans and several other private insurances.

Comments:
Organization Name: Sexual Trauma Awareness & Response (STAR)

Services Offered: Advocacy, Mental Health Counseling, and Medical Advocacy for victims of sex trafficking.

Human Trafficking Point of Contact:

Phone Number: (504) 407-0711

Address: 123 N. Genois St. New Orleans, LA 70119

E-mail: alix.tarnowsky@star.ngo; advocacynola.org

Website: www.star.ngo

Description of Services: STAR provides advocacy & counseling services to survivors of sexual assault at no cost to the survivor. This includes: 24 hour phone hotline & 24 hour medical advocacy; individual counseling; case management & community referrals

Limitations to Services: We only serve ages 12 years and above. We do not currently serve known perpetrators of sexual violence.

Parishes Served: Orleans, Jefferson, Plaquemines, St. Bernard

Referrals: Referrals accepted from Law Enforcement and local service providers.

Costs: Free

Comments:
Organization Name: Silence is Violence (SIV)

Services Offered: Advocacy, Housing, Mental Health Counseling, Transportation/relocation assistance, and Referral Services for all victims of sex trafficking. Emergency (24-hour) services available.

Human Trafficking Point(s) of Contact: Tamara Jackson, Executive Director and/or LaRaunda Hartford, Victim Outreach Coordinator

Phone Number: (504) 948-0917

Address: 316 S. Broad Street, New Orleans, LA 70126

E-mail: tamara@silenceisviolence.org; laraunda@silenceisviolence.org

Website: www.silenceisviolence.org

Description of Services: Services include grief support, financial advocacy, counseling, and help navigating the Orleans and Jefferson parish criminal justice systems. We assess individual needs of each victim, then summon appropriate resources and attention to each case in coordination with the District Attorney’s office, NOPD, JPSO, Department of Justice, and other local agencies. Our primary focus is homicide however; SIV staff members are trained to address all violent crime, including domestic violence and sex crimes. All VAP services are free to victims and victim-survivors.

Limitations to Services: SIV offer services to Labor trafficking in conjunction with other crimes.

Parishes Served: Orleans & Jefferson

Referrals: Referrals accepted from Law Enforcement and local service providers. Screening interview required. Sobriety not required. 24-hour referral acceptance. Accepts children of victims.

Costs: Free

Comments:
Organization Name: Southeast Louisiana Legal Services (SLLS)

Services Offered: Legal Aid

Human Trafficking Point of Contact(s): Laura Tuggle, Director

Phone Number: (504) 529-1000

Address: 1010 Common St. Ste 1400A New Orleans, LA 70112

E-mail: ltuggle@slls.org

Website: www.slls.org

Description of Services: Southeast Louisiana Legal Services (SLLS) is the largest non-profit civil legal aid provider in Louisiana serving 22 parishes from six offices. We have locations in New Orleans, Harvey, Houma, Covington, Hammond, and Baton Rouge with outreach offices located at Delgado Community College City Park Campus, the Family Justice Center, Daughters of Charity Health Clinics, the One Stop Homeless Center in Baton Rouge, and court-based Self-Help Desks. Services available include help with protective orders, T-VISA’s for victims, family law, civil legal help for domestic violence or sexual assault victims, help obtaining government benefits, employment law issues, expungements, landlord-tenant law, consumer issues, IRS problems, and more. Bilingual staff are available for Spanish and Vietnamese speakers.

Limitations to Services: Clients must have incomes at or below federal poverty guidelines. People seeking civil legal help must also be U.S. citizens or have eligible alien status. Legal services for victims often allows us greater flexibility to provide help to trafficking victims regarding income and citizenship status.

Parishes Served: All

Referrals: Requires screening interview. Referrals accepted from Law Enforcement & local service providers. 24-hour referrals through online intake application on website.

Costs: Services are free, however, there may be a court filing fee for legal work. Low-income victims can qualify for a waiver of filing fees in most cases.

Comments:
Organization Name: The Salvation Army

Services Offered: Housing (shelter) and referral services for adult victims (18+) of sex and labor trafficking.

Human Trafficking Point(s) of Contact: Karen Jackson

Phone Number: (504) 899-4569

Address: 4526 South Claiborne Avenue, New Orleans, LA 70125

E-mail: Karen.Jackson@uss.salvationarmy.org

Website: http://salvationarmyalm.org/nola/

Description of Services:

The Salvation Army Center of Hope Emergency Overnight Shelter Program: The program is a complete package of services providing lodging that is clean and comfortable, equipped with a food service and dining program and 24-hour front desk security. Caseworkers provide social and referral services that are vital to the needs of the clients we serve. The goal of this program is to provide daily overnight lodging 365 days of the year for single adults and families who have no other options for shelter because of some personal crisis. Participants stay overnight and leave the facility by 7:00 am the next morning unless there is a single mother with an infant (up to six months) and or there is a weather exception (review the weather policy). No one eligible for admission shall be turned away because of race, color, religion, sex, handicap, family status, or nation of origin. Emotional & Spiritual Care services are also available.

The Salvation Army Transitional (Single Men and Single Women) Program offers up to 24 months temporary housing through the housing manager referral into this program with potential employment opportunities for homeless individuals, and currently unemployed or underemployed; but are physically and mentally capable, and also willing to obtain employment to improve their financial status.

The Salvation Army Transitional (Single Women with Children) Program is a live in, long-term residential program, for a minimum of 7 months and maximum of 24 months, for homeless single female heads of household families designed to support and assist clients reach employment, financial and vocational goals toward self-sufficient independent living. The program is also designed to motivate, support and assist residents to obtain permanent housing. All residents of the program must be employed or receiving educational / vocational training. In order to accomplish the goal of independence, residents will complete a Family Plan, which will consist of all the objectives necessary to reach the goal of independent living. A Salvation Army Case Manager will assist all residents in developing Family Plans.

Limitations to Services: Review program details and eligibility requirements on website.

Parishes Served: Orleans, Jefferson, Plaquemines, St. Tammany, St. Bernard, Tangipahoa

Referrals: Referrals accepted from Law Enforcement and local service providers. Sobriety required for participation. Children of victims accepted. Proof of legal status/documentation required. Intake daily from 4:00 p.m. to 6:00 p.m.

Costs: 7 free days with exceptions thereafter. $10 per night/voucher from other service providers.
Organization Name: The Social Work Agency, LLC

Services Offered: Mental Health and Substance Abuse Counseling for adult and child victims of Sex Trafficking.

Human Trafficking Point(s) of Contact: Nicole Crowden, LCSW; Tonja Jackson, LCSW, BACS

Phone Number: (504) 900-1965; (504) 715-1856 (cell)

Address: 908 W. Judge Perez Drive, Suite D

E-mail: crowdenng@gmail.com; thesocialworkagency@gmail.com

Website: www.thesocialworkagency.com

Description of Services: Psychotherapy; Supportive Counseling, Substance Abuse treatment (groups/individual), Life Skills, assistance with applying for community resources. Trauma-Focused CBT

Limitations to Services:

Parishes Served: Orleans, St. Bernard, Jefferson, Plaquemines, St. Tammany, Washington

Referrals: Referrals accepted from Law Enforcement and local service providers. Screening interview required. Sobriety required. Will assist children of victim while the client receives services.

Costs: Free. Services provided pro bono for individuals without insurance. Medicaid accepted.

Comments:
**Organization Name:** Tulane Drop-In Center and Clinic

**Services Offered:** Housing, Mental Health Counseling, Substance Abuse Counseling, Employment Services, Medical Services, Referral Services, Other: Cognitive Processing Therapy for Post-Traumatic Stress Disorder (PTSD) for youth ages 14-24.

**Human Trafficking Point of Contact:** Mary Elizabeth Wilkes

**Phone Number:** (504) 584-1112

**Address:** 1641 N. Claiborne Ave., New Orleans, LA 70117

**E-mail:** mwilkes@tulane.edu

**Website:** http://www2.tulane.edu/som/dropin/

**Description of Services:** The Drop-In Center provides a variety of services to homeless and at-risk youth between the ages of 14-24 years old in New Orleans. The center provides a safe space for clients to access computer, laundry and shower facilities while staff provide assistance with job readiness, housing and both individual and group therapy sessions to help clients heal from trauma. Just a few blocks away, our medical clinic offers a safe space for clients to access medical services ranging from everyday healthcare needs, work/school physicals, STD testing and treatment and reproductive health.

**Limitations to Services:** We are limited to clients who are younger than 24 years old.

**Parishes Served:** Orleans, Jefferson, St. Tammany, St. Bernard

**Referrals:** Referrals accepted from Law Enforcement and local service providers. No screening interview or sobriety required. 24-hour referral accepted. Children’s clinic accepts children of victims.

**Costs:** Free unless client has income or means to pay on a sliding scale fee.

**Comments:**
Organization Name: University Medical Center New Orleans Sexual Assault Nurse Examiner Program (SANE)

Services Offered: Advocacy and Medical Services for adult (18+) victims of sex trafficking. Evidence collection for victims over the age of 14. Emergency 24-hour services.

Human Trafficking Point of Contact(s): Ginesse Barrett, RN, BSN, SANE-A, Program Coordinator

Phone Number: (504) 702-4542

Address: 2000 Canal Street, New Orleans, Louisiana, 70112

E-mail: Ginesse.Barrett@LCMchealth.org

Website:

Description of Services: The University Medical Center Sexual Assault Nurse Examiner (SANE) Program is a safe place where survivors of sexual assault can receive medical care and have forensic evidence collected. A SANE is a Registered Nurse with advanced education and clinical training in the care and treatment of sexual assault victims. The SANE provides one-on-one compassionate, confidential, expert care at the hospital, support with notifying the authorities if you decide to report, & expert testimony, should the case go to court. Anyone can have a SANE exam regardless of their gender, jurisdiction (location) of crime, or if there is police involvement, as long as the assault happened within 5 days. After this period, evidence collection is no longer available, but patients will be offered medical treatment by a physician. If the victim is under age 15, they will be sent to Children’s Hospital of New Orleans for the exam. Translation services are available. Teenagers do not need parental consent.

Limitations to Services: We will transfer anyone under the age of 15 to Children’s Hospital. Patients must consent to exam. We can accept transfers from a reasonable distance provided EMTALA can be satisfied. After 120 hours (5 days), no forensic evidence can be collected; however, patients can always see a physician for STI prophylaxis and testing.

Parishes Served: All

Referrals: Referrals accepted from Law Enforcement and local service providers. 24-hour referral acceptance. Patient must be able to consent to the exam. Children of victims are not accepted.

Costs: Free. We will never charge you or your insurance company for any expenses related to evidence collection or medical treatment after a sexual assault. The hospital will directly bill Crime Victim Reparations for medical expenses.

Comments:
Organization Name: VIA Link

Services Offered: Referral Services

Human Trafficking Point of Contact: Victoria Schwandt, Director, Contact Center

Phone Number: (504) 708-2940

Address: P.O. Box 15409, New Orleans, LA 70175

E-mail: vschwandt@vialink.org

Website: http://www.vialink.org/

Description of Services: The Federal Communications Commission (FCC) has designated the phone number 2-1-1 as the official number to call for Health and Human Services, and VIA LINK is the agency in Southeast Louisiana which provides this service. Our contact center counselors are available 24 hours a day to provide crisis counseling and information and referrals to programs which can help with needs such as food, shelter, medical care, financial assistance, mental health services, substance abuse treatment, senior services, childcare and more. Counselors answer calls 24/7 from multiple lines, including 2-1-1, the National Suicide Prevention Lifeline, the Prison Rape Elimination Act hotline, the Crisis Teen Text line, and Crisis Chat (launching in 2016). VIA LINK counselors screen all calls for signs of potential human trafficking and provide victims with support and referrals as necessary to secure their safety.

An important part of VIA LINK’s mission is providing outreach and education to the community. We are happy to provide training and information regarding our services or general education about crisis intervention and prevention (for example, crisis counseling, suicide prevention, human trafficking).

Limitations to Services: N/A, programs are 24/7.

Parishes Served: Orleans, Jefferson, St. Bernard, Plaquemines, St. Charles, Lafourche, St. John the Baptist, Washington, St. Tammany, Tangipahoa, Text line serves all of LA

Referrals: Referrals accepted from Law Enforcement and local service providers. No screening interview or sobriety required. 24-hour referral acceptance. Accepts children of victims.

Costs: Free

Comments:
Organization Name: Youth Empowerment Project (YEP)

Services Offered: Advocacy, Employment Services/Job training, Referral Services, Other: High school equivalency education, After School program, Work and Learn (soft and hard skills training for 16-24)

Human Trafficking Point of Contact(s): Samantha Miller

Phone Number: (504) 908-5027 or (504) 522-1316

Address: 1600 Oretha Castle Haley Blvd. New Orleans, LA 70113

E-mail: shaigh@youthemowermentproject.org

Website: http://www.youthempowermentproject.org/

Description of Services: YEP has ten different programs run out of eight different sites. We aid people ages 16 and older in working towards their high school equivalency and provide supportive services. We teach high school equivalency classes at “BreakOUT!” three days per week. We also provide transition services, assisting people with moving towards employment and postsecondary education during or after they pass the HiSET. We have an After School Program and Work and Learn Program, which provides a six week hard and soft skills course to 16-24 year olds.

Limitations to Services: We do not specialize in human trafficking, but do have services that are accessible to any victims and we are willing to aid in the referral process when needed.

Parishes Served: All

Referrals: Sobriety required during services. Referrals accepted from Law Enforcement and local service providers. No 24-hour emergency assistance. No proof of legal status required. Does not accept children of victims, however After School Program available for youth (ages 7 and older).

Costs: Free

Comments: